

State and Territory Regulatory Authorities

Regulatory authorities administer the National Quality Framework (NQF) in each state and territory, usually as part of that state or territory's education department or agency. In most cases the regulatory authority is the first point of contact for providers.

Contact your regulatory authority for enquiries about:

- submitting application and notification forms
- temporary and service waivers
- assessment and rating
- compliance
- child at risk

The contact details for your state are as follows:

Australian Capital Territory Children's Education and Care Assurance, Education Directorate

Phone: (02) 6207 1114

Email: ceca@act.gov.au

Website: det.act.gov.au

New South Wales Early Childhood Education and Care Directorate, Department of Education

Phone: 1800 619 113 (toll-free)

Email: ececd@det.nsw.edu.au

Website: education.nsw.gov.au/early-childhood-education

Northern Territory Department of Education

Phone: (08) 8999 3561

Email: qualityecnt.det@nt.gov.au

Website: education.nt.gov.au

Queensland Department of Education and Training

Phone: 13 74 68

Email: ecec@qed.qld.gov.au

Website: qed.qld.gov.au/earlychildhood

South Australian Education and Early Childhood Services Registration and Standards Board

Phone: 1800 882 413 (toll-free) or (08) 8226 0077

Email: ESB.EarlyChildhoodServices@sa.gov.au

Website: esb.sa.gov.au

Tasmanian Department of Education, Education and Care Unit

Phone: 1800 816 057 (toll-free)

Email: ecu.comment@education.tas.gov.au

Website: educationandcare.tas.gov.au

Victorian Department of Education and Training

Phone: (03) 9637 2000 or 1800 809 834 or 1300 307 415

Email: licensed.childrens.services@edumail.vic.gov.au

Website: education.vic.gov.au/childhood/providers/regulation

Western Australia Department of Communities, Education and Care Regulatory Unit

Phone: (08) 6551 8333 or 1800 199 383 (toll-free)

Email: ECRU@communities.wa.gov.au

Website: dlgc.wa.gov.au/LegislationCompliance/Pages/Education-and-Care.aspx